

# **SECTION 4**

## **STUDENT INTERNET QUOTA**

## 4. STUDENT INTERNET QUOTAS

To ensure valuable computer resources are used in the fairest way for the entire Victoria University community, all students are allocated monthly Internet quotas. The quota relates to the amount of information (megabytes or MB) downloaded from the Internet in the student laboratories or via the wireless network on-campus. It does not relate to time spent on the Internet. Internal traffic received from within the University (ie. Internal lecture notes, intranet, etc) does not count towards this quota allocation as it is free.

### 4.1 INTERNET ACCOUNT MANAGEMENT SYSTEM (IAMS)

The Internet Account Management System (IAMS) will allow all students of Victoria University to gain access to the Internet. The system will monitor individual Internet traffic usage. All students are given a monthly quota, which should be sufficient for their academic work.

#### Allocation of Internet Quota

All students, when enrolled, are allocated a 200MB quota per calendar month. Postgraduate students are allocated a 400MB quota per calendar month. The quota amount was determined based on researching other University allocations and applying a more generous amount to Victoria University students. If the entire quota is consumed before the end of the month, Internet access will still be available, but at a slower speed.

#### Email access and your Internet quota

Email access from the Victoria University student email system will not count towards your Internet quota. However, accessing external email services such as Yahoo or Hotmail will affect your Internet quota.

#### Checking your Internet usage

You can monitor your Internet quota by visiting the IAMS web page, being: <http://iams.vu.edu.au>. You will have to login using your Active Directory Password (refer to **Section 3**). Once you have logged in, you will be able to view your Internet usage and available quota.

### 4.2 FREQUENTLY ASKED QUESTIONS

#### How do I access my Internet Account Management System (IAMS) account?

You gain access when you enrol at Victoria University, you will receive an Active Directory login, and you will need the Active Directory login to access any of the student computers (refer to section 3). Once you have logged into Active Directory you will have access to use the Internet. If you do not log into Active Directory (i.e. In Macintosh laboratories), you will be prompted via a pop-up window to login prior to accessing the Internet.

#### When can I start using the Internet?

You can start using the Internet once you have been enrolled in your course and you are given the details to your Active Directory account.

#### Is there any user authentication when I try to use the Internet?

By logging into Active Directory this will authenticate the user; therefore you will not need to login again to use the Internet.

## What is my quota?

Students will be allocated a 200MB quota per month for Internet download usage. At the start of each month your quota will be reset to 200MB. Any allocated quota that is not used within the month will be forfeited.

Postgraduate students will be allocated a 400MB quota per month.

## How long does my quota last?

Your quota is not determined by how long you are on the Internet but by the amount of information downloaded from the Internet. Journals typically use up much less quota (being smaller file sizes) than downloading of software or video.

## What happens if my quota runs out?

Students who exceed their quota for the month will have the Internet download traffic rate reduced to 64kbps. At the start of each month student quotas will be reset to 200MB and 400MB for Post Graduate students and Internet traffic download rate will be as per normal.

## Can I view how much I have left on my quota?

Yes, you can view your available quota by logging into the Internet Account Management System web page <http://iams.vu.edu.au>. You will have to login using your Active Directory Password (refer to **Section 3**). Once you have logged in, you will be able to view your Internet usage and available quota.

## Would access to my student email account count towards my quota?

The quota relates to the amount of information (megabytes or MB) downloaded from the Internet in the student laboratories or via the wireless network on-campus. All network traffic received from within the University does not count towards your quota. Such traffic includes internal websites (i.e. Intranet, Lecture notes, Library catalogues, e-mail, WebCT, etc). Your quota limit will be affected when accessing external websites, for example using youtube.com and google.com.

## Will my quota be enough for my study purposes?

The 400MB should be ample if the Internet is used for academic purposes. The 200MB quota allocation is greater than that provided by most other Universities. However, if the 200MB allocation does get used up, you will continue to have Internet access, but at lower speeds of 64kbps).

The 400MB for Post Graduate students should also meet study requirements.

## Would access to the Library database count towards my quota?

No, library databases are stored locally on Victoria University owned servers, therefore they do not count towards your 200MB quota allocation.

## How long will my account last?

Your account will last as long as you are enrolled at the university. Your account will lapse when you have completed your studies and your Active Directory Login has been disabled.

## Who can I contact for additional information or assistance?

The IT Service Desk can be contacted:

**Phone:** 9919 2777

**Email:** [servicedesk@vu.edu.au](mailto:servicedesk@vu.edu.au) for further assistance

**IT Request:** <http://servicedesk.vu.edu.au>